

		Delhi Jal Board (दिल्ली जल बोर्ड) (Government of NCT of Delhi) www.djb.gov.in Regular Water Bill				STOP CORONA: i. Wear Mask. ii. Follow Physical Distancing. iii. Maintain Hand Hygiene.	
Name(नाम): VARMA,NEERU Address(पता): WZ-1126,TF,NANAGA RAYA,NEW DELHI, NANGAI RAYA, JANAKPURI, 110046 Mobile No. (मोबाइल): 9711236270 Zone/Loc (क्षेत्र / स्थान): WZ1 / Subhash Nagar Area Code (एरिया कोड): A-1 MR Code (एमआर कोड): 526/		Consumer Category(उपभोक्ता श्रेणी): CAT I Premise Detail (परिसर विवरण): Individual House (No of floors-4) Meter No. (मीटर संख्या): DUMMY Meter Type (मीटर का प्रकार) (DJB/Pvt): Bill No. (बिल संख्या): 957760348815 Bill Cycle(बिल चक्र): (2020-05) Bill Basis(बिल आधार): Average : Policy Average				Bill Date(बिल की तिथि) 31-JAN-2021 Bill Amount (Rs.) (बिल राशि (रु)) 10601 Bill Due Date(बिल देय तिथि) 17-FEB-2021 Amount Payable After Due Date(Rs.) (देय तिथि के बाद देय राशि (रु)) 11131	
KNO(केएनओ): 9579563053							
Meter No (मीटर संख्या)	UoM	Current Meter Read (मीटर की वर्तमान रीडिंग)		Previous Meter Read (मीटर की पिछली रीडिंग)		Consumption (खपत)	
		Meter Reading Date (मीटर रीडिंग की तारीख)	Reading / Meter Status (रीडिंग / मीटर स्थिति)	Meter Reading Date (मीटर रीडिंग की तारीख)	Reading / Meter Status (रीडिंग / मीटर स्थिति)	Days (दिन)	Units (यूनिट)
DUMMY	KL	23-JAN-2021	/ STP	05-SEP-2020	/ STP	140	117
Bill Details: Current Period Charges (बिल विवरण: वर्तमान अवधि शुल्क) (05-SEP-2020 to 23-JAN-2021)							
Applicable Rate Period		Description					Amount(Rs.)
06-SEP-2020 to 23-JAN-2021		Total Consumption Charges					1115.79
06-SEP-2020 to 23-JAN-2021		Sewerage Charge (60 % of Water Consumption Charge)					669.47
06-SEP-2020 to 23-JAN-2021		Service Charge - Consumption between 20-30 KL					1024.89
06-SEP-2020 to 23-JAN-2021		Subtotal Bill Amount					2810.15
		Adjustment Details Are Listed Below					
		*****REBATE SCHEME*****					
		REBATE ON ARREAR					0
		REBATE ON LPSC					0
		PAYABLE AMOUNT TO AVAIL SCHEME					10601
Arrear, If any (Rs.) (बकाया, यदि कोई (रु))						7790.64	
Total Consolidated Bill Amount Payable (Rs.) (कुल समेकित बिल राशि देय (रु))						10601	
Late Payment Surcharge (Rs.)(देर से भुगतान पर अधिभार) (5% surcharge will be applicable after due date)(देय तिथि के बाद 5% अधिभार लागू होगा)				530.04	Amount with LPSC after due date (Rs.) (देय तिथि के बाद अधिभार के साथ राशि (रु))		11131
PAYABLE AMOUNT TO AVAIL REBATE SCHEME (Rs.) (छूट योजना के लिए देय राशि (रु))						10601	
Bill History (पिछला बिल)						Payment History (पिछला भुगतान)	
Bill Id	Bill from Date	Bill to Date	No. of Days	Amount(Rs)	Units	Receipt Id	Amount(Rs)
957989821119	15-JUN-2020	05-SEP-2020	82	7791	68	957956330254	1370.00
957140910947	13-APR-2020	15-JUN-2020	63	6168	53	957956323340	100.00
957705983869	26-FEB-2020	13-APR-2020	47	4888	39	957956372356	130.00
957174292353	06-NOV-2019	26-FEB-2020	112	3957	93	957956371460	1000.00
957164678963	15-SEP-2019	06-NOV-2019	52	1734	43	957956346000	5000.00
Important Message If bill is not paid till Bill Due Date- connection may be disconnected (यदि बिल देय तिथि तक बिल का भुगतान नहीं किया जाता है- कनेक्शन काट दिया जा सकता है) For any assistance / query : Please call 1916 or www.djb.gov.in (किसी भी सहायता / जानकारी के लिए: 1916 पर कॉल करें या www.djb.gov.in पर जाएं)							
		Delhi Jal Board Bill Payment Counter Foil				Cheque / DD should be drawn in favour of DJB in the following format (चैक / डिमांड ड्राफ्ट द्वारा भुगतान करने के लिए निम्न फॉर्मेट का उपयोग करें) DJB KNO	
KNO(केएनओ)	9579563053	Name(नाम)	VARMA,NEERU		Bill No. (बिल संख्या)	957760348815	
Bill Date(बिल की तिथि)	31-JAN-2021	Bill Due Date (बिल देय तिथि)	17-FEB-2021		Bill Amount (Rs.) (बिल राशि (रु।))	10601	
Bill Amount with LPSC (Rs.): 11131 (LPSC के साथ बिल राशि (रु।)):		Payment Date/ (भुगतान की तारीख)		Cash/Cheque No./DD No.:			
		Amount Paid(Rs.) (राशि का भुगतान (रु।))		(कैश / चेक नंबर / डीडी नं. :)			
		Name of Bank / Branch (बैंक / शाखा का नाम)					

Tariff structure for monthly consumption w.e.f 01-02-2018

Category	Monthly Consumption (in KL)	Service Charge (in Rs)	Volumetric Charge (Rs. per KL)
Category - I (Domestic)	Up-to 20	146.41	5.27
	20-30	219.62	26.36
	Above 30	292.82	43.93
Category - II (Non-Domestic)	0-5	146.41	17.57
	6-15	292.82	26.35
	15-25	585.64	35.14
	25-50	1024.87	87.85
	50-100	1171.28	140.56
	100-above	1317.69	175.69

Note: To ensure proper implementation of Rain Water Harvesting and Waste Water Recycling norms and in-compliance of Building Byelaws, it will be mandatory for plots/properties having area of 100 Sq. Mtrs. or more to have functional Rain Water Harvesting System, even if the property is constructed prior to 28-07-2001. Such plot/property owning consumers would be required to install functional Rain Water Harvesting System and will get rebate on water bill. In case, consumer fail to comply with the aforesaid mandatory provision within the time limit prescribed, the tariff as applicable for respective consumer category will be increased by 1.5 times, till the system is installed and intimated to the respective Zonal Revenue officer. Functionality certificate of RWH need to be given in the month of 'May' of every year in ZRO Office.

Payment Facilities:

Besides DJB ZRO offices listed below, consumer can make payment online through e-payment gateways at Customer portal (www.djb.gov.in) and branches of authorized bank at Allahabad Bank, IDBI Bank, KISOK installed at different locations. Payment can be made online through Wallets, Netbanking, Debit/Credit Card, UPI etc. through any agency under Bharat Bill Payment System (BBPS) viz Airtel Money, Amazon Pay, Paytm, Freecharge, Phonepe, Google Pay & Banks etc.

Cheque may be issued in favor of "DJB KNO _____", where 10-digit of New K. No. of the consumer mentioned on the bill is to be filled at ____.

Payment may be made through NEFT/RTGS to DJB A/C (Beneficiary Name-DJB, Bank Name- Kotak Mahindra Bank, IFSC- KKBK0000214, Type of A/c-Current, Branch-Connaught Place, Account No.- DJB followed by 10-digit New K.NO without any space or bracket)

- For any issue related to reading, billing, consumer can call CUSTOMER CARE NUMBER No. **1916**- Extn. 2 and take online complaint No. instantly, Consumer can avail different online facilities regarding New Connection, Mutation, Re-Opening, Disconnection, online payments and register grievances through Customer portal (www.djb.gov.in). Please use your New K.NO for all communication with DJB. Consumer can contact concerned ZRO or his Dy. Director Revenue or Joint Director Revenue to resolve all billing and application regarding New Connection, Mutation, Re-Opening, Disconnection and Payment related grievance at followings:

S.No	Zone	ZRO Location and Collection Counter	Office No.	S.No	Zone	ZRO Location and Collection Counter	Office No.
1	NW1	Sultan Puri	25476298	26	C22	Pratap Nagar	23692201
2	W21	Subhash Nagar	25408765	27	SW3	R K Puram	26193424
3	W22	Punjabi Bagh	25223568	28	SZ2	Lajpat Nagar	23814106
4	NW1	Kirti	8920657545	29	SZ3	Greater Kailash	29239668
5	NE1	Shahdara	22591171	30	PP1	MINWS R K Puram	18001024669
6	NE2	Yamuna Vihar	22910491	31	PP1	MINWS Mehrauli	18001024669
7	NE1	GTB Enclave	22571986	32	PP1	MINWS Greater Kailash	18001024669
8	NE3	New Seelam Pur	22182253	33	PP2	MVV R K Puram	18001037232
9	C21	Jhandewalan	23612792	34	PP2	MVV Mehrauli	18001037232
10	NW4	Kewal Park	27675270	35	EZ1	Preet Vihar	23444424
11	N22	Mukherjee Nagar	27606627	36	EZ2	Shiv Puri	22047239
12	W23	Paschim Vihar	25252797	37	EZ2	Yojna Vihar	22158119
13	N22	Burai	27613757	38	EZ1	Mayapuri Vihar	22759551
14	PP3	NWS BHERA ENCLAVE	18003000013	39	EZ1	MANDAWALI	23444424
15	PP3	NWS Mohan Garden	18001020389	40	NW2	Narela	27281673
16	SW1	Kakrola More	8851254848	41	NW2	Rohini	27040004
17	W21	Janak Puri	25557475	42	NW3	Kanhalia Nagar	27395044
18	PP3	Nangloi Water Service	27675270	43	NW3	Ashok Vihar	27301456
19	W21	Rajouri Garden	8800233484	44	C22	Tibbiya College	23546251
20	SW4	Dwarka	28082442				
21	W22	Rajendra Nagar	25724938				
22	SW2	Vasant Kunz	26897787				
23	SZ1	Saket	29561916				
24	SZ2	Giri Nagar	26212219				
25	SZ4	Santa Vihar	29941159				

As can be observed from the tariff that Delhi Jal Board emphasizes on the conservation of water and tariff is designed on the principle- 'Use More Pay More'. Hence, consumers are advised to conserve water by:-

1. Plugging all leakages in pipes, joints, taps, overhead tanks etc.
2. To use kitchen waste water for gardening purposes.
3. To wash vehicle etc. by bucket instead of pipe.
4. Install valve before meter and close it when water is not use.
5. Consumers should use MDPE pipes for underground position for carrying portable water.

Tariff consists of following components:

1. Water-to be measured on volumetric charges of water consumed as reported in meter.
2. Sewerage maintenance charge- @60% of water volumetric consumption charges.
3. Service Charges-Levied on the basis of slab wise consumption.
4. Meter rent in case meter has been provided by DJB.

How to Calculate Bill- Divide the total units consumed by number of days for which bill has been issued and Multiply by 30 to give per month average water consumption. Water consumption charge (multiplying monthly charge by the actual period of reading) will be calculated as per tariff for the respective category as mentioned above. Sewerage maintenance charge will be 60% of water consumption charges. Add service charges as per respective category and Consumption slab. It will give you the bill amount.

Abbreviations on bill:

New Code	Meter Status	New Code	Meter Status
ok	ok	RDDT	Reading Detained
NUW	NO Use Of Water	TEST	Meter Under Testing
PLUG	Plugged	DFMT	Defective Meter
DEM	Demolished	STP	Stopped
PLOC	Premises Locked	MTTM	Meter Tempered
NRES	NO Response	MREV	Meter Reverse
MBUR	Meter Buried	UNMT	Running Unmetered
VMMT	Vapored/Moistured Meter	BYPS	T-Joint/By-pass
DUST	Dusty Meter	CUT	Meter Cut-Off

Note: Payment in respect of New water connection, mutation, disconnection and reopening cases should be made within prescribed time, failure may result in withdrawal of sanction.

Any work on DJB Water & Sewer Lines can be allowed only through Licensed Plumber or Authorized Agency of DJB with prior approval/sanction.

For any issue related to water, contamination, tanker or sewerage consumer can call CUSTOMER CARE NUMBER No. **1916**- Extn. 1 or visit www.delhijalboard.nic.in.